



2020 Report

This report is the City of Savage's 2019 data on the State Auditor recommended model measures of performance outcomes for cities.

Note: The city performs a biennial community survey. The survey results included in the reporting are from the 2018 community survey (most recent data available).

General:

1. Rating of the overall quality of services provided by your city:

Excellent: 32%
Good: 59%
Fair: 8%
Poor: 0%
Don't know/refused: 0%

2. Percent change in the taxable property market value:

9.3% Increase

3. Citizens' rating of the overall image or reputation of the city:

Excellent: 25%
Good: 55%
Fair: 18%
Poor: 2%
Don't know/refused: 0%

Police Services:

4. Citizens' rating of safety in their community:

Very Safe: 74%
Somewhat Safe: 22%
Neither safe nor unsafe: 3%
Somewhat Safe: 1%
Very Unsafe: 0%
Don't know/Refused: 0%

Output Measure:

Part I and Part II Crime Rates in Savage.

Part I Crimes: 507
Part II Crimes: 1778

Fire Services:

5. Citizens' rating of the quality of fire protection services:

Excellent: 52%
Good: 42%
Fair: 5%
Poor: 0%
Don't know/refused: 1%

Output Measure:

Fire Response Time (*Time it takes from dispatch to apparatus on scene for calls that are dispatched as a possible fire*).

Average response time: 9 minutes and 36 seconds

Streets:

6. Citizens' rating of the road condition in their city:

Excellent: 13%
Good: 34%
Fair: 39%
Poor: 14%
Don't know/refused: 0%

7. Citizens' rating of the quality of snowplowing on city streets:

Excellent: 20%
Good: 40%
Fair: 23%
Poor: 16%
Don't know/refused: 0%

Water:

8. Citizens' rating of the dependability and quality of city water supply:

Excellent: 21%
Good: 46%
Fair: 22%
Poor: 11%
Don't know/refused: 0%

Output Measure:

Operating cost per 1,000,000 gallons of water pumped/produced (centrally provided system):

2019 operating expense total: \$5,348,861.02

830,201,336 / 1,000,000= 830.201 million gallons produced.

\$5,348,861.02 / 830.201 = **\$6,445.85 per million gallons produced.**

Sanitary Sewer:

9. Citizens' rating of the dependability and quality of city sanitary sewer service:

Excellent: 23%

Good: 64%

Fair: 12%

Poor: 2%

Don't know/refused: 0%

Output Measure:

Number of sewer blockages on city system per 100 connections (centrally provided system)
(Number of sewer blockages on city system reported by sewer utility / (population/100))

There were 0 blockages in 2019, **0 blockages per 100 connections.**

Parks and Recreation:

10. Citizens' rating of the quality of city recreational programs and facilities (parks, trails, park buildings):

Excellent: 18%

Good: 53%

Fair: 24%

Poor: 4%

Don't know/refused: 1%